



### **Parkmobile Pay-by-Phone Parking Instructions**

The District Department of Transportation (DDOT) and Parkmobile have created a citywide pay-by-phone parking system which allows residents, workers and visitors to use your mobile phones to pay for parking. Drivers can sign up on the internet where you can also download a mobile app. Once registered, customers can use the mobile app, the internet, or a phone call to pay for parking. The parking transactions appear in real time on the handheld devices used by Parking Enforcement Officers.

#### **Here are some tips on using this convenient new system:**

- [Register online](#) from a computer before you need to use the service.
- Register all cars you may be driving when paying to park. You can add cars at any time, but registering them all at once will expedite the process.
- Set up your online profile so you can manage your account. This will allow you to track the times you pay by phone to park and can help with expense accounts or billing issues.
- Sign up for text alerts. An alert will notify you before your meter time expires.
- The premium service package saves you 10 cents a transaction, but comes with a \$1.75 fee each time. If you park frequently (more than 18 times a month), it is a cost-effective option.
- When paying for parking, you'll need the zone number for your location. Zone numbers can be found either on parking meters or signs on the block.